



FAMILY DAY

Family Day Care Services
2013-14 Annual Report
September, 2014

**Day in and day out,
morning, noon (and night),
for countless families,
Family Day is the
only way!**





Family Day provides high-quality early learning and care services every day



7am

Caregivers in our **licensed home child care programs** start early so that they can help busy parents get to work on time. Caregivers follow the *I Care for Kids, I Care for Quality Home Study Guide*, that provides valuable information and resources on child development, first aid, nutrition and programming, allowing them to constantly improve the quality of their services.



9:30am

At our **Ontario Early Years Centres**, skilled program facilitators engage children, parents and caregivers in a wide range of early learning activities that promote healthy child development and build parent and caregiver skills and confidence.

Any time is reading time! **Reading** and the development of **early literacy skills** are essential parts of our daily curriculum.



10:15am



Child Care / Early Learning Centres provide care for infants, toddlers and preschool children. Our staff follow the research-based HighScope approach to learning, which encourages children to be active learners, with caring adults providing physical, emotional and intellectual support. *FYI... 95% of child care centre parents surveyed would recommend their child's centre to their friends.*



Ontario Early Years Centres and Family Resource Programs offer free programs and resources for families with children from infancy to 6 years. Programs help young children develop social, communication and early literacy skills and help parents develop their parenting skills. *FYI... More than 150,800 unique visits were made to our five main sites and 31 satellite locations last year.*



Extended Day Programs provide before and after school experiences for children who attend Full-Day Kindergarten. Family Day partners with school boards in the Greater Toronto Area to deliver a research-based program that works well with the learning outcomes in Full-Day Kindergarten. *FYI... Family Day provides seamless before and after school care for over 400 JK/SK children in 33 schools in six school boards across the GTA.*



Summer Camp Programs offer families a unique memorable summer experience for their children ages 4 to 12, including great field trips and exciting enrichment activities in sports, art and drama. *FYI... Over 550 children attended 14 summer camps in three regions of the GTA.*



The **Toronto Integration Services Program (Special Needs Resourcing)** is part of the City of Toronto's **Every Child Belongs** program. Coordinators support children with special needs in home child care and child care centres, providing consultants, training and support to staff, and work with other service providers to facilitate early identification. *FYI... 175 children and their families were supported this year. Additionally, 30 workshops were attended by over 500 attendees.*



School Age Programs offer before and after school experiences for children ages 6 to 12 years where children are encouraged to play, learn and become more independent through safe and stimulating programs. *FYI... Children are supported by staff who use the HighFive 5 Principles of Healthy Child Development: a caring adult and opportunities to make friends, play, master skills and participate.*



Licensed Home Child Care offers family-style care for children from infancy to 12 years. Caregivers are carefully selected and trained to offer well-rounded programs for the children in their homes. *FYI... Over 250 home child care caregivers in three regions serve the needs of over 1,500 children and their families. To ensure the highest level of licensed home child care, 20 training sessions for caregivers were offered throughout the year.*

The Creative Zone is a partnership between the Peel District School Board, Dufferin-Peel Catholic District School Board, YMCA Greater Toronto, PLASP Child Care Services, the Region of Peel and Family Day Care Services. Teachers and child care staff can take resources from this paradise of recycled materials to use in their programs. *FYI... This year, over 4,000 education professionals gathered free materials to inspire creativity in their classrooms.*

Infants follow their **individual sleep schedules** to ensure that families' routines are maintained. Toddlers and preschoolers have a regularly scheduled rest time after lunch to fully re-charge their batteries.



1:05pm



11:45am

Healthy eating is essential. Respecting and accommodating special diets and food restrictions, our menus reflect children's food preferences and the centre's cultural diversity. We use Canada's Food Guide, the Day Nurseries Act and Family Day's guidelines for healthy foods that kids love.

Outdoor play is an important part of a child's learning and our kids enjoy 'the great outdoors' two hours a day. Positive experiences with recreation and sport at an early age help children become capable, caring adults who contribute more effectively to the community.



2:45pm



4pm

Block party! Kids love to play with blocks and we love to see them developing problem solving skills, coordination and friendships.



5:15pm

We offer flexible child care options including **before and after school programs**. Our teachers encourage children to make choices that reflect their interests and passions in a participatory, active learning environment.



6pm

Going home is an important time when teachers, caregivers and parents check in with each other about their child's day.

All our programs are based on developmentally appropriate practices and supported by well-researched and well-supported early learning curricula. Our approach provides children with **a solid foundation** for life-long learning.

Family Day Care Services

Statement of Operations

For the year ended March 31	2014	2013
Revenue		
Municipalities	\$ 16,359,029	\$ 13,961,823
Parents' fees	7,425,254	7,086,606
Provincial funding	2,832,735	2,833,735
The United Way of Greater Toronto	498,603	488,804
Donations	58,176	84,811
Miscellaneous	186,238	199,454
Fees for service	61,362	63,502
	27,421,397	24,718,735
Expenditures		
Salaries	12,545,606	12,450,401
Employee benefits	2,727,676	2,764,723
Caregiver payments	5,963,031	5,497,897
Building occupancy costs	1,470,352	1,485,733
Program supplies	1,284,453	499,630
Professional services	330,168	331,064
Food	614,778	576,011
Office	437,790	420,068
Insurance	157,989	171,914
Minor capital expenses	169,918	194,462
Transportation	80,593	74,909
Recruitment and education	58,732	48,774
Promotion and publicity	56,788	53,698
Miscellaneous	51,249	28,818
	25,949,123	24,598,102
Excess of revenue over expenditures from operations	1,472,274	120,633
Investment income	109,045	91,557
Excess of revenue over expenditures for the year	\$ 1,581,319	\$ 212,190

The above statement of operations has been extracted from the financial statements of Family Day Care Services for the year ended March 31, 2014 upon which the Agency's auditors, BDO Canada LLP, have reported under the date of June 25, 2014.

BOARD PRESIDENT AND CEO MESSAGE

Committed to families all day, every day

2013-2014 was an exciting year at Family Day, one where our commitment to the needs of diverse families really showed.

The Board of Directors and senior staff completed an environmental scan and **finalized a strategic plan** to take Family Day through to 2016. Our major goals are Financial Stability, Identify and Communicate a New and unique Brand for the Agency, and Strategic Growth.

Through **sound financial practices**, support from staff and adapting age groups to meet the impact of Full Day Kindergarten, Family Day took solid steps towards financial stability. Our **agency rebranding** has had a very positive response from the community.

Family Day was selected to assume the **Collegeside Early Learning and Care program** at Sheridan College formerly

operated by the Region of Peel. **New extended day and school-age programs** have opened. With the support of transitional operating funding from the municipalities, Family Day has been able to return to offering **more infant and toddler care** in some sites.

In this time of ongoing change, we thank and congratulate the staff for their commitment to Family Day and their work on a daily basis to meet the needs of the children and families we serve day in and day out. Thank you also to the volunteers on the board who give their time to ensure that the agency maintains a strategic and thoughtful perspective, your contribution is invaluable.

S. Gopikrishna, Board President and Joan Arruda, CEO

Download this Annual Report: familydaycare.com/news



Pardon the pun, but we were bowled over by the support we received at the **3rd Annual Bowling for Family Day** event on April 26th. Thank you to everyone who made it a great day!

Lane Sponsors



Chartered Accountants and Advisors



Contributing Sponsors

pc assistance



Friends

Digitcom Canada • Highland Gym
HR Systems Strategies
Nunu Educational Products
Supreme Gym • UGOT Canada



Our leadership team works around the clock to care for kids

BOARD OF DIRECTORS as of March 31, 2014

Officers: S. Gopikrishna (President) • Michael Papadakis (1st Vice President & Interim Treasurer) • David Mousavi (2nd Vice President & Secretary)

Directors: Khethiwe Bhebhe, Jacquie Chavarie, Louis Gambino, Chaya Kulkarni, Elizabeth Moffat, Sven Poysa, Jesse Waltman

SENIOR MANAGEMENT

Chief Executive Officer: Joan Arruda

Director, Development and Programs: Diane Daley

Director, Human Resources: Joan White

PROGRAM MANAGERS

Patricia Hofsepian, Shelagh Karstoff, MaryLou Maher, Violet Robinson, Cheryl Rogers, Mary Sharifzadeh, Mollie Zebedee (acting)



FAMILY DAY

Family Day, in partnership with families and communities, is committed to leadership in developing and providing exemplary quality child care and early learning services to promote healthy child development.



United Way
Member Agency

familydaycare.com | 416-922-9556

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Charitable Registration # 10737 5321 RR0001