



Family Day is pleased to be reopening our before and after school programs and welcoming back our children, families and staff. We have been working with The Ministry of Education, our municipal partners, local health departments and individual school boards to develop a safe reopening plan. This Q & A has been developed to share this information with you. If you require further clarification on your specific program, please feel to reach out to your centre's supervisor by phone or email.

Extended Day and Before and After School - Q and A

How will families pick up and drop off their children to the extended day and before and after school program?

A dedicated drop off and pick up entrance will be assigned to families in our extended day and before and after school programs. A Family Day staff member will receive your child and escort them into the program in the morning. When you arrive for pick up, a staff member will escort your child to you. At this time, parents and non-essential visitors are not allowed into the program. Please speak to your centre's supervisor about your location's specific pick up process.

Will I have to go through a screening process at drop off time?

This will depend on the recommendation from your Local Health Department. Please escort your child to the dedicated entrance upon arrival to our before school program. If screening is not required, a staff member will receive your child and escort them to their classroom. If screening is required, you will be greeted by a screener and will have to answer **no** to all our screening questions before your child is accepted into the program. If you answer **yes** to any of the screening questions, your child and any siblings will be denied entry into the program. You will need to seek medical advice on the next steps.

Will the extended day and before and after school program have the same consistent educators each day?

Yes. We will work to keep staffing as consistent as possible. There may be times where an educator may be absent and we will follow the direction set out by the Ministry of Education and Public Health if they need to be replaced.

Will educators from the child care center also work within the extended day and before and after school program?

As much as possible, educators will be working with their assigned group and will be working at one location only.

Will the school age program be mixed with the extended day kindergarten program at any point before or after school?

Where possible, we will not be mixing groups of children, however depending on enrollment we may have a combined group of kindergarten and school age children in a program (as done in the past). Please speak to your centre's supervisor if you have questions about your child's group.

On full days of care (i.e. PA/School Breaks) will children from other groups or locations be together in a classroom?

Where possible, we will try to keep groupings the same. However depending on enrollment, there may be a need to combine some groups or locations. Please speak to your centre's supervisor if you have questions about your child's group.

Will the before and after school program still be operating with up to 30 children in one program room?

The Ministry of Education has revised the guideline and therefore as of September, we will be operating at regular ratios and maximum group sizes as set out in the Child Care and Early Years Act. We anticipate that demand may be low at the start of the school year, which will result in lower numbers of children in a group.

Will children from the same family be placed in the same extended day and before and after school group?

Yes. Where possible we will keep siblings together.

Will the room my child is in, for the extended day or before and after school program, be used by the school during the day? If so, how will it be cleaned in time for the after school program?

Cleaning of high touch areas will be done prior to the children entering the after school program. The classrooms will be cleaned by the school custodian at the end of the day in preparation for the before school program. We are working with individual schools boards to develop a cleaning plan and address room assignment. Enhanced cleaning of our extended day and school age rooms are being done prior to reopening.

Will my child be required to wear a mask in the extended day and before and after school program?

Family Day will be following individual school board's direction on who is to wear masks. Please review your school's guidelines or speak to your centre's supervisor if you need further clarification. If there is a case where our group consists of some children who are required to wear masks and some who are not, we will ask that all children within that group wear a mask while in our program. Outdoor programming will be provided as much possible, where children can physically distance from one another and masks are not required.

How will educators ensure children keep their masks on during the extended day and before and after program?

Our educators will role model safe and proper use of masks as well as supervise and guide children regarding safe mask use. We would encourage our families to support their children by practicing mask wearing routines with them at home.

What protocols will be in place during snack time and outdoor time when the child will need to remove their masks?

Parents are required to provide masks for their child(ren) while in our program. We recommend parents provide their child(ren) with a labeled storage bag to keep their masks as clean as possible when they are eating or going outside. Children will be asked to wash or sanitize their hands after removing masks.

Will communications be provided electronically rather than as a hardcopy from educators, going forward?

To limit physical contact with communication materials, information will be sent electronically. Some communication may still need to be distributed in hardcopy. Please keep us updated with your most current email address.

Please note: This information is subject to change based on new information we receive from The Ministry of Education or Public Health.