



Family Day Care Services

Annual Report 2012/2013

*Family Day, in partnership with families
and communities, provides high quality
early learning and care services.*



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as of March 31, 2013

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Board President and CEO Message

In 2012, Family Day celebrated the tenth anniversary of the five Ontario Early Years Centre (OEYC) Programs along with our partners in all three regions. Many families returned with their children to speak about the value and impact of the OEYCs on their lives. In addition, the agency developed significant partnerships with schools to deliver new extended day programs for kindergarten children. In September 2013, over half of all our child care and school age programs will be located in schools where full day kindergarten has been implemented.

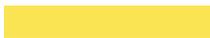
As we continue to adapt to the changes brought about by full day early learning in Ontario, Family Day has made great strides towards stabilizing the agency. This year, we launched a new and very successful fundraising initiative, "Bowling for Literacy," that raised \$30,000! We extend a very special thank you to all who supported the initiative.

Over the past year, the agency undertook an environmental scan and strategic planning process that was very insightful and provided the Board of Directors with information necessary to determine strategic objectives for the next three years. When these objectives are achieved in 2016, the results will ensure financial stability, lead to a new, more relevant look for the agency in terms of branding, assist staff in communicating with a wide range of stakeholders in effective new ways, and position the agency to support future strategic growth.

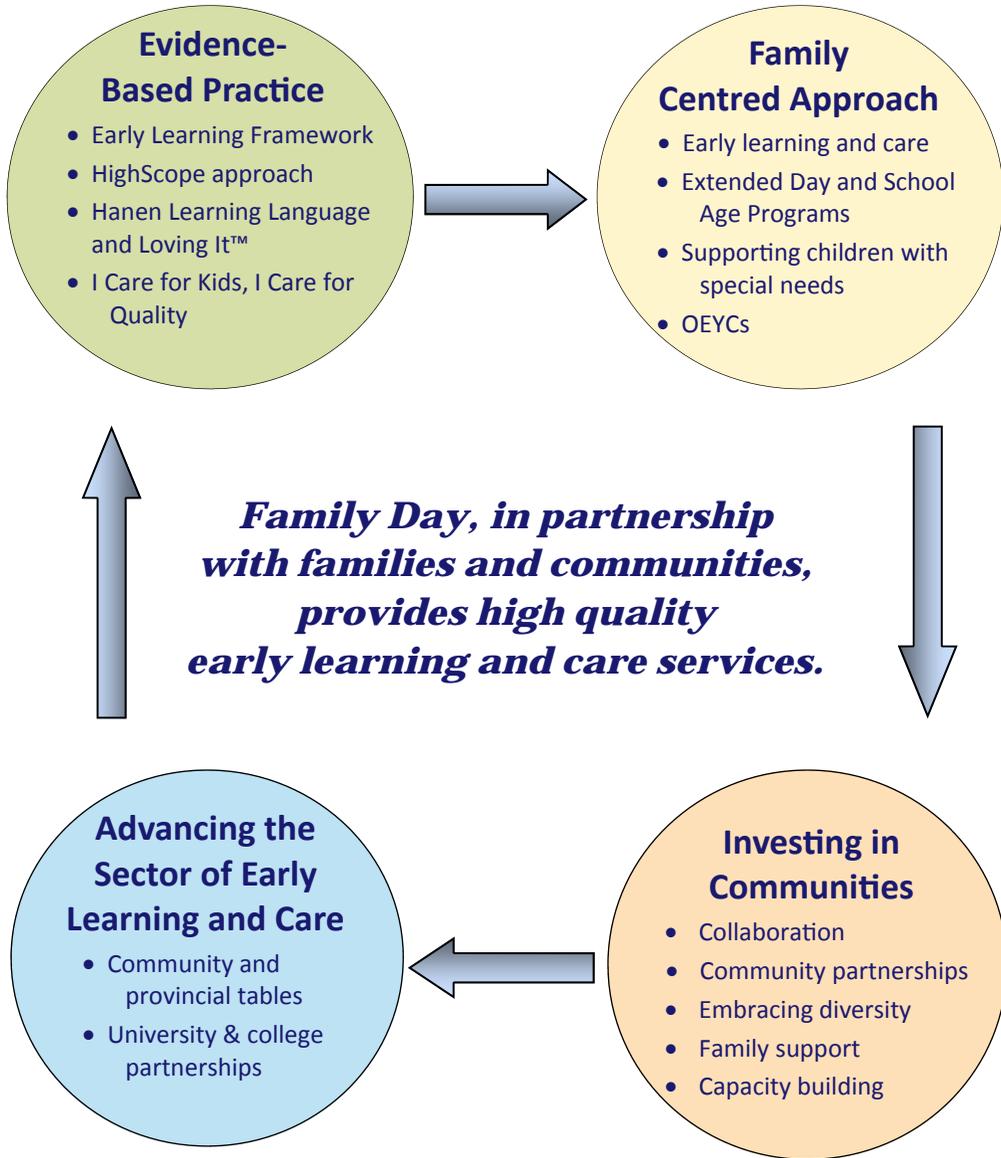
In the second half of the fiscal year there were many announcements about changes to government policies and Ministry oversight that will have a significant impact on child care and Ontario Early Years services. The province is committed to modernizing child care and the Ministry of Education is working through issues related to child care funding. The Ontario Early Years Policy Framework, released earlier this year, reflects the province's commitment to effectively manage and deliver family support programs. Because Family Day delivers a wide range of programs in three regions, we made it a priority to participate in all discussions about these changes to share appropriate input with our provincial and municipal partners.

Every day parents and children attend child care programs, access Early Years services and participate in many activities across the three regions in which Family Day operates. It is the staff members of Family Day who make this participation possible by creating positive learning environments for young children and their families. From the front-line people who work in centres, homes and communities, to those who work in administration, our staff members deliver Family Day programs with dedication, creativity and diligence. They create spaces where children thrive and develop in many positive ways. Thank you to all Family Day staff – you are the face and the foundation of the organization.

S. Gopikrishna and Joan Arruda



Our Commitment to the Sector of Early Learning and Care



Child Care & Early Learning Centres

Family Day provides safe, nurturing care to children ranging in age from infants to school age (12 years) in public and Catholic schools and community centre settings. We offer flexible child care options including before and after school programs. This year, in response to community need, we opened four new toddler programs.

Our staff members provide the best in early childhood programs, using the *HighScope* curriculum, which emphasizes active participatory learning and is consistent with the best practices outlined in the Early Learning Framework. We also use *Learning Language and Loving It™*, the *Hanen Program for Early Childhood Educators*, which promotes children's language development. In 2012, staff participated in over 25 in-house training and professional development opportunities, continuing to build their knowledge and skills.

As part of our commitment to promoting healthy child development, we introduced the *Seeds of Empathy* program to our preschoolers. This preschool version of the *Roots of Empathy* program teaches young children to express feelings, understand how others feel and helps reduce aggressive behaviour.



*23 child care centres in three regions
over 1400 children and their families served*



Home Child Care

Family Day offers licensed home child care in Peel Region, York Region and East Toronto for children from birth to age 12.

Programs are supported by home child care coordinators who make regular scheduled and unscheduled visits to each caregiver. These visits ensure that the needs of children are being met and help ensure that families are comfortable with the care that their child is receiving.

Caregivers in our home child care programs follow the *I Care for Kids, I Care for Quality Home Study Guide*. This tool provides information and resources on child development, first aid, nutrition and programming. Caregivers use it to review and improve the quality of their services.

Three years after the launch of the *I Care for Kids, I Care for Quality Home Study Guide* and the accompanying training workshops, evaluations show that both families and caregivers report an increased level of quality in the Home Child Care Program.



*over 250 home child care caregivers in three regions
1328 children and 1032 families supported
20 training sessions for caregivers offered*



Extended Day and School Age Programs

Family Day offers before and after school care to children aged 4-12 in all three regions. Our programs are located in public and Catholic schools and centre-based settings. Teachers follow the HighScope approach and encourage children to make choices that reflect their interests and passions in a participatory, active learning environment.

Literacy Month in February has become an exciting tradition with the school age children. This year Literacy Month activities included a creative writing competition. Children had fun creating and publishing their own stories, poems and comic books—63 entries were submitted. Titles included *Ten Fairies and a Mean Queen* (picture story), *Clock-Land* (20-page story) and *The Attack of the Hamburger* (12-page comic). This fun initiative was an excellent opportunity to get children involved in creative writing.

Summer Fun

The Summer Fun program serves over 300 school age children in our three regions. The annual program-wide day at the Boyd Park Conservation Area provides a great opportunity for all the school age children to come together. The 2012 Olympics theme focused on fun and fitness activities and included a special visit from a Canadian Olympian Sandra Levy.



*35 school age programs and 20 extended day programs
1500 children and their families served*

Ontario Early Years Centres & Family Resource Programs

Family Day is the lead agency for Ontario Early Years Centres (OEYC) in the provincial ridings of Don Valley East, Markham, Mississauga Centre, Scarborough Centre and Thornhill. Our skilled program facilitators partner with community professionals to engage children, parents and caregivers in a wide range of early learning activities that promote healthy child development and build parent and caregiver skills and confidence.

This year we celebrated the 10th anniversary of the York, Peel and Toronto programs. Celebration parties included lively activities, songs, stories and birthday cake for families, children and community partners.

Our programs continue to grow and have positive impact. This year we initiated a new partnership with the Victoria Village Hub, a unique collaboration of health and social services in an area identified by the United Way of Toronto as a high priority area. The parenting programs offered by Scarborough Centre OEYC play a vital role in supporting children and families. Over 400 children and families participated during the first eight months of this new partnership.



5 main sites and 29 satellite locations
Over 150,600 unique visits



Toronto Integration Services

Family Day has three full-time Integration Services Coordinators who work in Toronto East, supporting the integration of children with special needs into licensed child care programs. Family Day's Toronto Integration Services is part of Toronto Children's Services' Every Child Belongs Program.

The coordinators provide consultation, training and support to staff in licensed child care centres and home child care settings in Toronto East. They work with other service providers and specialists to facilitate early identification, assessment and interventions. They help coordinate services and make referrals as needed.

With this program, Family Day staff are able to build the knowledge and capacity of both caregivers and parents in order to support the inclusion of children with special needs in their community.

This program clearly demonstrates that early intervention supports play a critical role in getting children on track to reach their full potential.



*152 children and their families supported
16 workshops attended by 340 early learning professionals*



Early Literacy Specialists

Family Day is the host agency for two Early Literacy Specialists in York Region. These specialists work to support the development of early literacy and numeracy skills in children from birth to age 6. They provide resources, workshops, seminars, webinars and consultations to parents, grandparents, caregivers and early childhood education professionals.

In February 2013 the Early Literacy Specialists partnered with the York Region Preschool Speech and Language Program. They developed and co-presented *Being the Bridge: Building Language While You Wait*, a 4-part webinar series for parents and caregivers with young children who are waiting for speech and language assessments.

This very successful series provided significant support and tools for parents who are waiting for an assessment for their child; it is now being promoted by two agencies in Durham Region.



Over 3800 children, parents and caregivers participated in early literacy and numeracy programs.



The Creative Zone

The Creative Zone is a collaborative recycling initiative offered in partnership with Peel District School Board, Dufferin-Peel Catholic District School Board, PLASP Child Care Services, the YMCA and the Region of Peel and managed by Family Day.

This innovative program receives donations from local companies and manufacturers of surplus materials destined for landfill. Peel teachers and child care providers visit The Creative Zone to gather free materials for arts and crafts, drama activities and school projects. The formerly unwanted materials are taken back to their classroom and transformed into classroom resources.

This initiative transforms trash into treasure.



4200 education professionals gathered free materials to inspire creativity in their classrooms.



Statements of Operations

For the years ended March 31 2013 2012

Revenue

Municipalities	\$13,961,923	\$14,348,802
Parents' fees	7,086,606	7,684,234
Provincial funding	2,833,735	2,832,735
The United Way of Greater Toronto	488,804	479,219
Donations	84,811	53,967
Miscellaneous	199,454	176,992
Fees for service	63,502	72,387
	<u>24,718,735</u>	<u>25,648,336</u>

Expenditures

Salaries	12,450,401	13,179,274
Employee benefits	2,764,723	2,963,652
Caregiver payments	5,497,897	5,678,106
Building occupancy costs	1,485,733	1,567,592
Program supplies	499,630	479,911
Professional services	331,064	283,595
Food	576,011	617,760
Office	420,068	464,661
Insurance	171,914	164,455
Minor capital expenses	194,462	6,466
Transportation	74,909	79,546
Recruitment and education	48,774	48,791
Promotion and publicity	53,698	57,022
Miscellaneous	28,818	71,560
	<u>24,598,102</u>	<u>25,662,391</u>

Excess (deficiency) of revenue over expenditures from operations

120,633 (14,055)

Investment income

91,557 126,874

Excess of revenue over expenditures for the year

\$ 212,190 112,819

The above statement of operations has been extracted from the financial statements of Family Day Care Services for the year ended March 31, 2013 upon which the Agency's auditors, BDO Canada LLP, have reported under the date of June 26, 2013.

Family Day appreciates the support of our 2012/2013 funders:

City of Toronto

United Way of Greater Toronto

Ministry of Education

Regional Municipality of Peel

Ministry of Community and

Youth Services

Regional Municipality of York

Human Resources and Skills

Development Canada



***Community partnerships enhance and enrich the work we do.
Our valued partners include:***

Brampton-Caledon Community Living
Centennial College
Child Development Resource Connection Peel
(CDRCP)
Children's Aid Society of Toronto
Community Living Mississauga
Dufferin-Peel Catholic District School Board
Early Intervention Services of York Region
Family Resource Centre—Jewish Family & Child Services
FoodShare
Frontier College
Greenwin Property Management
Infant and Child Development Services Peel
Markham Public Library
Mississauga Parks & Recreation
Mississauga Public Library
Mothercraft
Pathways for Children, Youth and Families, York
Region
Peel Children's Aid Society
Peel Children's Centre
Peel District School Board
Peel Public Health
PLASP Child Care Services

Roots of Empathy
Ryerson University
Seneca College of Applied Arts & Technology
Service Canada—Canada Summer Jobs
Sheridan College Institute of Technology &
Advanced Learning
The Credit Valley Hospital
Toronto Catholic District School Board
Toronto District School Board
Toronto Parks, Forestry & Recreation
Toronto Preschool Speech & Language Services
Toronto Public Health
Toronto Public Library
Town of Markham
Tri-Regional Infant Hearing Program
Tropicana Community Services
Vaughan Parks & Recreation
Vaughan Public Libraries
YMCA of Greater Toronto
York Catholic District School Board
York Region District School Board
York Region Preschool Speech and Language
Program
York Region Public Health

Bowling for Literacy Sponsors—2012

Presenting Sponsor: Real Food for Real Kids

Lane Sponsors: BDO, TD Canada Trust, Xerox, Yummy Catering

Contributing Sponsors: Marsh Canada, SunLife Financial,
Crown Property Management, Sonsuh, Mercer

Media Sponsors: Brampton Guardian, Mississauga News

Friends: Digitcom, Highland Gym, Itemex, HR Systems Strategies

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Charitable Registration # 10737 5321 RR0001

